



## Master Policy Insurance Schedule

**University of Surrey | Master Policy No: SURR2025**

**COVER START DATE:** Upon commencement of your tenancy agreement with University of Surrey

**COVER EXPIRY DATE:** 31/08/2026 or whenever your tenancy expires, whichever is sooner.

This schedule forms part of your policy document and should be read in conjunction with your policy wording and your optional extensions insurance schedule (if selected). Your policy wording is available online at [www.cover4insurance.com/surrey-university](http://www.cover4insurance.com/surrey-university).

| COVER DESCRIPTION |                                                                                            | SUM INSURED |
|-------------------|--------------------------------------------------------------------------------------------|-------------|
| Section 1         | Personal possessions within the insured address                                            | £10,000     |
|                   | Personal possessions within the insured address if you live with a partner and/or children | £12,000     |
|                   | Personal possessions within the insured address if you are registered disabled             | £12,000     |
| Section 1A        | Replacement locks & keys                                                                   | £500        |
| Section 1B        | Food spoilage: failure of fridge/freezer                                                   | £75         |
| Section 1C        | Damage to clothing: failure of laundry equipment                                           | £350        |
| Section 1E        | Mobile phone   room only - following forcible and violent entry                            | £1,000      |
| Section 1G        | Personal possessions from communal areas                                                   | £1,000      |
| Section 1H        | Musical instruments                                                                        | £1,250      |
| Section 1I        | Contact lenses                                                                             | £150        |
| Section 1J        | Pedal cycles on university campus only                                                     | £400        |
| Section 2A        | Desktop computer equipment   room only                                                     | £2,500      |
|                   | Desktop computer equipment   room only if you are registered disabled                      | £4,500      |
| Section 2B        | iPads laptops & portable computer equipment   room only                                    | £2,500      |
|                   | iPads laptops & portable computer equipment   room only if you are registered disabled     | £4,500      |
| Section 3         | Vacation cover                                                                             | £10,000     |
| Section 7         | Accidental damage                                                                          | £10,000     |
| Section 8         | Personal accident                                                                          | £50,000     |
| Section 9         | Credit cards                                                                               | £500        |
| Section 10        | Personal money                                                                             | £100        |
| Section 11        | College   university property on loan                                                      | £750        |
|                   | University property on loan / library books if you are registered disabled                 | £1,000      |
| Section 12A       | Landlord's property   tenant's liability                                                   | £5,000      |
|                   | Landlord's property   tenants' liability for rooms adapted for disabled student access     | £10,000     |
| Section 13        | Accidental death, injury or illness of a financially supporting parent or guardian         | £5,000      |
| Section 14        | Legal liability                                                                            | £1,000,000  |
| Section 25        | Emergency accommodation costs                                                              | £250        |
| Section 26        | Emergency clothing allowance                                                               | £200        |

| MAXIMUM AMOUNTS PAYABLE                                                                     | LIMIT  |
|---------------------------------------------------------------------------------------------|--------|
| The following items are subject to a maximum amount payable during the period of insurance. |        |
| Personal possessions single item limit                                                      | £1,250 |
| Clothing single item limit                                                                  | £350   |
| Computer equipment                                                                          | £2,500 |
| Computer accessories                                                                        | £150   |
| Jewellery, watches & other valuables                                                        | £1,000 |
| Audio, DVD, video & other data carrying media                                               | £1,000 |
| Computer games, CDs, DVDs, videos & records                                                 | £600   |
| Photographic equipment                                                                      | £1,250 |
| Sports equipment                                                                            | £1,250 |
| Musical instruments                                                                         | £1,250 |
| Rented household goods                                                                      | £1,250 |

| POLICY EXCESSES                                                                 | EXCESS                                  |
|---------------------------------------------------------------------------------|-----------------------------------------|
| Food spoilage: failure of fridge/freezer                                        | £10                                     |
| Pedal cycles valued over £1,000*                                                | 10% of the pedal cycle value            |
| Photographic equipment valued over £1,250**                                     | 10% of the photographic equipment value |
| Desktop computer equipment   room only                                          | £50                                     |
| For Students registered as disabled and have equipment provided through the DSA | Nil                                     |
| iPads laptops & portable computer equipment   room only                         | £50                                     |
| For Students registered as disabled and have equipment provided through the DSA | Nil                                     |
| All other sections                                                              | £25                                     |



[www.cover4insurance.com](http://www.cover4insurance.com)



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THE STABLES, OLD CO-OP YARD, WARWICK STREET, MANCHESTER, M25 3HB

COVER4INSURANCE.COM IS A TRADING STYLE OF UK & IRELAND INSURANCE SERVICES (ONLINE) LIMITED.

AUTHORISED AND REGULATED BY THE FINANCIAL CONDUCT AUTHORITY. REGISTER NO. 312248

\* For our joint protection calls may be recorded and/or monitored. Calls will be charged at a maximum of 5p per minute from BT lines. Calls from non-BT lines may vary. Telephone lines are open Monday to Friday 9.00am – 5.00pm excluding public holidays.

\*Cover for pedal cycles only applies when the relevant policy top up / optional extension has been purchased in addition to the master policy.

\*\*Cover for photographic equipment over £1,250 only applies when the relevant policy top up / optional extension has been purchased in addition to the master policy.

## PRINCIPAL EXCLUSIONS

- The policy excess.
- Cover outside of your accommodation (unless basic cover is extended).
- Theft from vehicles (except where attended during transit at the beginning and end of each term).

## INSURER INFORMATION

This master policy has been arranged on behalf of Cover4insurance.com. Cover4insurance.com is a trading style of UK & Ireland Insurance Services (Online) Limited. UK & Ireland Insurance Services (Online) Limited is authorised & regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Firm Reference Number 204847. Canopus Managing Agents Limited is registered in England & Wales number 01514453. Registered Office: Floor 29, 22 Bishopsgate, London EC2N 4BQ.

For cover Sections 1-5 and 7-27, this insurance is underwritten by Canopus Managing Agents Limited. Canopus Managing Agents Limited is a managing agent at Lloyd's which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Firm Reference Number 204847. Canopus Managing Agents Limited is registered in England & Wales number 01514453. Registered Office: Floor 29, 22 Bishopsgate, London EC2N 4BQ.

This schedule, together with the policy wording, certifies that insurance has been effected in respect of Sections 1-5 and 7-27 between you and the insurer. In return for payment of the premium specified in the schedule, the insurer agrees to insure you in accordance with the terms and conditions in or endorsed on these documents. The insurer has entered into a Binding Authority Contract (reference B6839P08068JAA) with Avid Insurance Services Limited under which the insurer has authorised Avid Insurance Services Limited to sign and issue these documents as its agent.

## WHAT ARE YOU INSURED AGAINST?

Basic cover insures your personal possessions on a new for old basis against theft (whether or not someone physically breaks into your room/flat), fire, burst pipes, storm, vandalism, flood, explosion and lighting.

In the event of a claim, items will be replaced as new, regardless of age or condition (except clothing, linen and rented household goods where a deduction is made for wear and tear).

## YOUR DUTY OF CARE

You must, at all times, take all reasonable steps to prevent accidents, loss and damage. Failure to do so, may affect your right to make a claim.

## WHERE ARE YOU INSURED?

You are covered within your accommodation, university and student union buildings or any place of residence at which you are temporarily residing and in direct transit to and from your home address at the beginning and end of each term.

## WHEN DOES YOUR COVER START?

Basic cover commences at the start of your tenancy agreement with University of Surrey for personal possessions (or when your proposal is accepted, if later, for optional extensions) and expires on the 31/08/2026 or whenever your tenancy expires, whichever is sooner. You will then be responsible for arranging your own insurance cover.

## CONFIRM YOUR COVER



### Scan the QR code:

- Enter your name, email address & select University of Surrey. Once registered you will be:
- Emailed your policy documents.
- Entered into a free prize draw with a chance of winning £500 winner to be announced in early November 2025.
- Provided to exclusive access to our Benefits Hub where you can access a huge variety of savings and discounts across many reputable retailers.
- You will be sent a 10% discount code for our Student Possessions Insurance when this policy expires.

## HOW TO CLAIM

For advice on how to make a claim and to download a claim form please visit our website.

ONLINE: [www.cover4insurance.com/claims](http://www.cover4insurance.com/claims)

PHONE US: 0161 974 1101\*

EMAIL: [claims@cover4insurance.com](mailto:claims@cover4insurance.com)

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